

GM CUSTOMER CARE AND AFTERSALES
DCS3414
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 21, 2014

Subject: 14321 - Safety Recall
Compressed Natural Gas (CNG) High Pressure Regulator

Models: 2011-2014 Chevrolet Express
2011-2014 GMC Savana
Equipped with CNG Fuel System

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

General Motors is releasing Safety Recall 14321 today. The total number of U.S. vehicles involved is approximately 3,340. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated in the near future. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

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