

GM CUSTOMER CARE AND AFTERSALES  
DCS3377  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 29, 2014

Subject: 14506A - Safety Recall  
Ignition Key Removal  
Revised Warranty Information Section

Models: 2002-2004 Saturn VUE

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

Bulletin 14506A has been revised to include an additional labor code for vehicles that were inspected and did not require the ignition lock cylinder replacement. If the condition occurs on these vehicle in the future, the repair contained in the bulletin is to be performed on the vehicle even though the recall will appear as closed in IVH. The customer letter at the back of the bulletin has been revised to reflect this change.

**Customer Letter Mailing**

The customer letter mailing will begin October 6, 2014.

END OF MESSAGE  
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