

GM CUSTOMER CARE AND AFTERSALES  
DCS3369  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 23, 2014

Subject: 14506 – Safety Recall  
Ignition Key Removal

Models: 2002-2004 Saturn VUE

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

General Motors is releasing Safety Recall 14506 today. The total number of U.S. vehicles involved is approximately 195,000. Please see the attached bulletin for details.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Investigate Vehicle History screen in GWM will be updated September 25, 2014.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available in the near future.

END OF MESSAGE  
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