

GM CUSTOMER CARE AND AFTERSALES
DCS3305
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 18, 2014

Subject: 14476 - Noncompliance Recall – Release from Stop Delivery Upon
Completion of Recall
Console Storage Compartment Latch

Models: 2014-2015 Chevrolet Impala LT and LTZ

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Noncompliance Recall 14476 today. The total number of U.S. vehicles involved is approximately 15,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery August 1, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing has not been determined.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated August 20, 2014. Please hold all warranty transactions until the VIN appears in IVH. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
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