

GM CUSTOMER CARE AND AFTERSALES
DCS3343
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 9, 2014

Subject: 14476A – Noncompliance Recall
Console Storage Compartment Latch
Customer Letter Added

Models: 2014-2015 Chevrolet Impala LT and LTZ

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Bulletin 14476A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14476.

Customer Letter Mailing

The customer letter mailing will begin on September 23, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES