

GM CUSTOMER CARE AND AFTERSALES
DCS3284
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 7, 2014

Subject: Stop Delivery Order for Upcoming Safety Recall 14171

Models: 2013 Buick Encore and Cadillac ATS 4-Door

To: All Buick and Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager, and Used Vehicle Sales Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013 model year Buick Encore and Cadillac ATS 4-Door vehicles in new or used vehicle inventory. The attached list provides the Vehicle Identification Number (VIN) of each identified vehicles in dealer new inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing this safety recall. The total number of involved U.S. vehicles is approximately 48,000.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year Buick Encore and Cadillac ATS 4 door vehicles. Some of these vehicles may have a condition in which the front outboard lap belt pretensioner cables will retract upon deployment to pull in seat belt webbing, as intended, but may not lock in that position, allowing the cable and the retracted webbing to return to their original positions under occupant loading. If this occurs, there may be an increased risk of occupant excursion in frontal and rollover impacts, which increases the risk of injury to an occupant.

When parts are available, dealers are to replace both front outboard lap belt pretensioners.

All 2013 model year Buick Encore and Cadillac ATS 4-Door vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers,

dealer traded, released to auction, or used for demonstration purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES