

GM CUSTOMER CARE AND AFTERSALES  
DCS3471  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 26, 2015

Subject: 14171A - Safety Recall  
Lapbelt Pretensioner Locking Performance

Models: 2013 Buick Encore, Cadillac ATS 4-Door, and Chevrolet Trax  
AND  
Vehicles that were serviced with a suspect part: 2013-2014 Buick Encore,  
Cadillac ATS 4-Door, and 2014 Cadillac CTS Sedan (VIN A)

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

Due to part availability, this recall is being administered in phases. The first phase involved Cadillac ATS vehicles; this second phase involves the balance of the vehicles. Please discard all copies of bulletin 14171.

**Customer Letter Mailing**

The customer letter mailing this second phase will begin in early February, 2015.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated January 27, 2015 to show the recall as "Open". A copy of the Stop Delivery VIN list for this recall is attached to this message.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available in early February 2015.

END OF MESSAGE  
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