

GM CUSTOMER CARE AND AFTERSALES
DCS3297
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 14, 2014

Subject: Stop Delivery Order for Upcoming Safety Recall 14171 – Revised VIN List

Models: 2013 Buick Encore and Cadillac ATS 4-Door

To: All Buick and Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager, and Used Vehicle Sales Manager

STOP DELIVERY ORDER – REVISED VIN LIST

On April 7, 2014 a stop delivery order was placed on certain 2013 model year Buick Encore and Cadillac ATS 4-Door vehicles in new or used vehicle inventory.

Additional vehicles have been added to this order. The attached revised list provides the Vehicle Identification Number (VIN) of each identified vehicle in dealer new inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013 model year Buick Encore and Cadillac ATS 4-Door vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

END OF MESSAGE
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