

**SUBJECT:** SAFETY RECALL CAMPAIGN (ID = "VG")  
Evaporative Emissions Canister Air Vent Tube Replacement

**MODEL:** All 2010-2012 Kizashi and  
Two 2013 Kizashi (JS2RF9A14D6100001 and JS2RE9A30D6100002)

**PRODUCTION:** October 13, 2009 through July 05, 2012

**Condition:** The vehicle's evaporative emissions canister's air vent line becomes restricted. If this occurs, air flow through the evaporative emissions system may be impacted in that excessive negative pressure is created in the fuel tank. This can cause deformation of the fuel tank, which can lead to fuel tank cracks. If the fuel tank becomes cracked, fuel leakage and venting of fuel vapors can occur, increasing the risk of a fire.

**Cause:** Suzuki Motor Corporation has determined that all 2010-2012 and certain 2013 Suzuki Kizashi vehicles were manufactured with an evaporative emissions canister air vent line that is not sufficiently protected. Reported restrictions have been a result of spiders that have entered the evaporative emissions canister air vent line and weaved webs.

**Correction:** Authorized Suzuki Service Providers will replace the evaporative emissions canister air vent line on affected vehicles with a vent line that has a filter on the end. If the canister vent line is found to be obstructed, the fuel tank will also be replaced.

**Affected Departments:**

The following departments in your facility should be notified of this information:

Management       Service       Warranty       Sales       Parts       Accessories

**1. Affected Vehicles**

All 2010-2012 Kizashi and  
Two 2013 Kizashi (JS2RF9A14D6100001 and JS2RE9A30D6100002)  
Production Date: October 13, 2009 through July 05, 2012

**Note: Please refer to Suzuki Connect>Service>Vehicle Master Inquiry - Claims History for affected vehicle recall status.**

**2. Owner Notification**

Suzuki owners will receive a notification of this Safety Recall Campaign by US mail beginning in August 2014. The Owner Letter will ask them to make an appointment with their authorized Suzuki Service Provider to have the evaporative emissions canister air vent line replaced and explains if the canister vent line is found to be obstructed, the fuel tank will also be replaced at no charge for parts and labor.

**3. Service Providers Campaign Responsibility**

Suzuki Service Providers are to perform this important Safety Recall Campaign on all affected Kizashi vehicles including Branded Title vehicles. This repair should be performed regardless of vehicle age or mileage and at no cost to the vehicle owner for parts and labor.

A TSB outlining complete repair instructions will be posted to Suzuki Connect and Suzuki PitstopPlus prior to customer notification.

If you have questions, please contact your Suzuki District Service and Parts Manager (DSPM) or the Warranty Assistance Helpline at 714-996-7042.

**4. Parts Information**

<b>Description</b>	<b>Part Number</b>	<b>Qty.</b>	<b>Dealer Net</b>
Pipe Set, Suct	18500-50830-RX0	1	\$53.33

Price is current as of 07/25/14.

Only order parts for vehicles in your inventory and for vehicles in which owners have scheduled appointments.

**5. Basic Claim Information**

Claim submission requires the Long Campaign form. This is due to the opportunity that the vehicle inspection may require the fuel tank to be replaced. Please include the additional parts required to replace the Fuel Tank in the Replaced Parts section of the submission form.

Campaign Code : VG  
Failed Part Number : 18500-50830-RX0  
Replaced Part : Service Provider enters the actual part number(s) used for the repair.  
Operation Code : HD9999  
Labor Hours : 1.3 Hours (kit only)  
                          : 2.4 Hours (kit w/fuel tank, 2WD)  
                          : 3.2 Hours (kit w/fuel tank, 4WD)  
Complaint Code : 99-VG  
Variation Code : JK

**6. SUZUKI CONNECT Submission Procedures**

Long campaign form completion:  
Refer to Pages 5-7 of the Warranty Policies and Procedures Manual

**7. Notes**

- 1) Long campaign submission is required due to the potential for fuel tank replacement.
- 2) Courtesy Vehicle Program does not apply to this Safety Recall as owner must schedule an appointment.
- 3) Retain replaced parts for 60 days from the paid credit memo. If SMAI requests the replaced parts, a UPS call tag will be provided with three pick up attempts.
- 4) Owners requesting reimbursements for previous out of warranty customer pay repairs need to be directed to the SMAI Customer Relations Department at 800-934-0934. Refer to the attached Owner Notification Letter for procedures and limitations.

If you have questions, please contact your Suzuki District Service and Parts Manager (DSPM) or the Warranty Assistance Helpline at 714-996-7042.

Suzuki Motor of America, Inc.  
Automotive Service Division

Attachments: A      Sample Owner Notification Letter

XX/XX/XXXX

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Model: (Year) (MODEL)

VIN: XXXXXXXXXXXXXXXXXXXX

Dear Suzuki Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2010-2012 and certain 2013 Suzuki Kizashi vehicles. Symptoms you could experience with your vehicle related to this Safety Recall Campaign are:

- Liquid fuel leak near or around the fuel tank area.
- Fuel smell with or without a liquid fuel leak present.

The cause of this condition results from a spider that enters the evaporative emissions canister air vent line and weaves a web, causing a restriction in the vent line. If this occurs, air flow through the evaporative emissions system may be impacted in that excessive negative pressure is created in the fuel tank. This can cause deformation of the fuel tank, which can lead to fuel tank cracks. If the fuel tank becomes cracked, fuel leakage and venting of fuel vapors can occur, increasing the risk of a fire.

Your authorized Suzuki Service Provider will replace the evaporative emissions canister air vent line on affected vehicles with a vent line that has a filter on the exposed end. If the evaporative emissions canister vent line is found to be obstructed, the fuel tank will also be replaced. This repair will be performed at no cost to you for parts and labor. Recall replacement parts will be available beginning August 6, 2014 to correct this condition and your authorized Suzuki Service Provider has been instructed on this repair procedure. **Please contact your authorized Suzuki Service Provider to schedule an appointment to have your evaporative canister air vent line replaced. Please call as soon as you receive this important Safety Recall Notification Letter and mention Recall Identification Code "VG".** The repair will take at least an hour and can take more than three hours depending on the parts being replaced and model of your vehicle. Please be aware, if your Suzuki Service Provider has a large number of vehicles waiting for repairs, some additional time may be needed for required repairs. Vehicles are eligible for repair under this Safety Recall regardless of vehicle age or mileage.

If you no longer own this vehicle, please complete the attached postage-paid Safety Recall Notice Reply Card and return it to us.

If your Suzuki Service Provider does not make the correction without charge and within a reasonable period of time, we recommend that you contact the Suzuki Customer Relations Department at (800) 934-0934. If, after contacting our Customer Relations Department, you are still not satisfied that we have done our best to remedy this situation without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free vehicle Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the Lessee within 10 days.

If your vehicle is identified in this recall and you have paid for a repair involving the defect condition, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: all 2010-2012 Suzuki Kizashi vehicles and certain 2013 Suzuki Kizashi vehicles produced before July 6, 2012. Please note the following limitations on reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki Service Provider or the Suzuki Motor of America, Inc. Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We sincerely regret any inconvenience that this recall may cause, but we are certain you understand our interest in maintaining your safety, your passengers' safety, and your continued satisfaction with your Suzuki vehicle.

Sincerely,  
SUZUKI MOTOR OF AMERICA, INC.