

GM CUSTOMER CARE AND AFTERSALES
DCS3257
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 23, 2014

Subject: 14359 - Safety Recall
Roof Carrier Retaining Nut Interaction with Roof Rail Airbag

Models: 2015 Chevrolet Suburban, Tahoe
2015 GMC Yukon, Yukon XL

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14359 today. The total number of U.S. vehicles involved is approximately 22. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated July 24, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

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