

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: October 16, 2014  
SUBJECT: **Recall Campaign 124: 2001 - 2006 Santa Fe Front Spring  
Protector Installation (TSB# 14-01-040)**

Hyundai Motor America is conducting Recall Campaign 124 to install a front spring protector on certain 2001 - 2006 Santa Fe model vehicles.

Technical Service Bulletin #14-01-040 (Recall 124) provides the details of the recall and the service procedure to install the front spring protector.

In order to identify only those vehicles affected by Recall Campaign 124, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 124.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #14-01-040 will be available on Hyundai's Service Website on October 16, 2014. It contains instructions on performing the service and submitting the recall claim.

***An initial shipment of Front Spring Protectors began shipping on October 16, 2014 to dealers in their weekly parts shipment. Additional parts can be ordered following the standard parts ordering procedure.***

HMA will notify dealers when we begin mailing the Final Customer Notification letters.

It is IMPORTANT TO SUBMIT A RECALL CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA