

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: September 3, 2014  
SUBJECT Recall Campaign 121: 2007 - 2012 Veracruz Valve Cover  
Leak - Interim Customer Notification Letter

**Interim Customer Notification Letters are being mailed to all  
owners of 2007 - 2012 Veracruz vehicles affected by Recall 121.**

**Final Customer Notification Letters will be mailed when the  
remedy is available for Recall 121.**

**Hyundai appreciates your cooperation and support. Questions may  
be directed to your District Parts and Service Manager or  
Warranty HELPREP line at 1-877-446-2922.**

**HYUNDAI MOTOR AMERICA**