



Monday, September 15, 2014

ATTN: General Managers, Service Managers and Parts Managers:

## IMPORTANT INFORMATION

### **#1 RECALL CAMPAIGNS 122 & 123**

Recall Campaign	122 <u>Sonata Brake Lines</u>	123 <u>Sonata Shift Lever Cable</u>
Model Year	2011	2011-2014
Production Dates	Dec 11, 2009 - Sept 01, 2010	Dec 11, 2009 - May 29, 2014
Technical Service Bulletin #	<b>14-01-032 -1</b>	<b>14-01-033</b>

Hyundai urges Service Managers to proactively monitor upcoming appointments to ensure you are adequately prepared to complete the campaigns. For any campaign you cannot complete, please reinforce the importance of completing the campaigns that are available. Apologize for the inconvenience and assist the customer in scheduling a follow up visit for any campaigns not yet completed.

### **# 2 RECALL CAMPAIGNS 121 & 124**

Recall Campaign	121 <u>Veracruz Valve Cover Oil Leak</u>	124 <u>Santa Fe Coil Springs</u>
Model Year	2007-2012	2001-2006
Production Dates	December 26, 2006 - July 24, 2012	March 31, 2000 - February 15, 2006

**Interim customer notifications have now been mailed out** for both Recall Campaigns mentioned above, indicating that the remedy is not yet available. Final Recall Notification Letters will be mailed once the remedy is available.

The Technical Service Bulletins and remedies for Recall Campaigns 121 and 124 will be provided when available. For any customers that are currently experiencing a concern related to either of these two campaigns, please call the Hyundai Techline for the latest instructions. **Please make sure the customer understands that any interim repairs performed will NOT be considered a campaign completion. Once the campaign remedy is announced, the customer will have to return for final repair.**

Thank you for your prompt attention to this important safety matter and continued commitment to taking care of Hyundai customers. Hyundai will continue to provide updated info as it becomes available.