



November 2014  
Safety Recall 14V-404

## **IMPORTANT SAFETY RECALL**

### **ASCENDER DRIVER DOOR SWITCH SHORT CIRCUIT - 14V-404**

**To:** All Isuzu Service and Parts Facilities

This letter and Safety Recall bulletin SB14-04-S004 are being sent to you to notify you of Safety Recall 14V-404 – Driver Door Switch Short Circuit on certain Isuzu passenger vehicles.

#### **AFFECTED VEHICLES**

- *Certain* 2006-2007 model year Isuzu Ascender vehicles.

#### **CONDITION**

The manufacturer, General Motors, has decided that a defect, which relates to motor vehicle safety, exists in certain 2006-2007 Isuzu Ascender vehicles that were previously repaired under safety recalls 12V-406 and 13V-248. The service bulletin provided that if the driver's door module was functioning properly, a protective coating was to be applied. If the module was not working properly, it was to be replaced. Vehicles that were repaired by having a protective coating applied to the driver's door module may continue to have a safety-related defect.

If fluid, such as melted snow containing road salt, enters the driver's door module, it may cause corrosion that could result in a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or to stop working. A short may cause overheating, which could melt components of the door module, producing odor, smoke or fire. Additionally, the windows may raise or lower themselves, without user input. These conditions may occur even with the vehicle parked and the key removed.

**Note: It is advised that customers park their vehicle outdoors until it has been remedied.**

#### **CORRECTION**

Service facilities are to install a new door module at **no charge**.

#### **OWNER NOTIFICATION**

OWNER NOTIFICATION WILL BEGIN NOVEMBER 20, 2014

Please ensure that all appropriate personnel within your service facility are aware of this Safety Recall – Driver Door Switch Short Circuit and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your service facility for repair.

#### **DOOR MODULE PROGRAMMING:**

The new door module will require programming. The Global TIS CD and instructions were previously provided in March 2013 to ensure your service center has the necessary software to complete this process.

If, for any reason, you are not capable of completing the programming called for by this recall, contact your local GM dealer to have the programming completed as a sublet repair. Isuzu Motors America, LLC has made arrangements to ensure that your local GM dealer is capable of completing the required programming. Refer to the included GM message when contacting your local GM dealer. Sublet charges may be included in the claim for campaign completion.

If you have difficulty in procuring the appropriate programming through your local GM dealer, or have any other questions regarding this recall campaign, please contact our Dealer Support line at 1-800-553-0244, Option 2 immediately.