

GM CUSTOMER CARE AND AFTERSALES
DCS3433
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 6, 2014

Subject: 14309 - Safety Recall
Driver Door Switch Short Circuit

Models: 2005-07 Saab 9-7X, 2006 Chevrolet TrailBlazer EXT and GMC Envoy XL, 2006-07 Buick Rainier, Chevrolet TrailBlazer, and GMC Envoy Previously Repaired in Safety Recall 12180.

To: Buick, Chevrolet, GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14309 today. The total number of U.S. vehicles involved is approximately 182,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on November 13, 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 6, 2014.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available November 6, 2014.

END OF MESSAGE
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