

GM CUSTOMER CARE AND AFTERSALES
DCS3357
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 17, 2014

Subject: 14350A - Safety Recall
Unintended Ignition Key Rotation
Parts and Warranty Sections Revised

Models: 2000-2005 Chevrolet Impala
2000-2005 Chevrolet Monte Carlo
1997-2005 Chevrolet Malibu
1999-2004 Oldsmobile Alero
1998-2002 Oldsmobile Intrigue
1999-2005 Pontiac Grand Am
2004-2008 Pontiac Grand Prix

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

The Parts Information and Warranty Transaction Information sections have been revised to allow dealer ordering of the Loctite adhesive and primer and the 3M adhesive, nozzle, applicator gun and plunger. These products are to be obtained directly from ExodusDirect. Do not attempt to order from GMCCA.

The pre-shipment of parts supplied by GMCCA will continue until further notice to dealers with involved vehicles. Dealers will receive cancellations on any order placed for these parts. Please discard all copies of bulletin 14350.

END OF MESSAGE
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