



July 1, 2014

TO: CHRYSLER GROUP DEALERSHIPS & FIAT STUDIOS
ATTN: DEALER PRINCIPAL, GENERAL MANAGER, SERVICE MANAGER & PARTS MANAGER

SUBJECT: EXPANSION OF WIRELESS IGNITION NODE (WIN) SAFETY RECALL

The following information is being provided in the event you receive customer inquiries. We will communicate the timing of the Safety Recall dealer instructions for installation of a WIN module detent ring through the normal communication channels of DMail and DealerCONNECT. Thank you for assisting with handling inquiries. We are working to provide information, updates, and instructions as quickly as possible.

Statement: Expansion of Wireless Ignition Node (WIN) Safety Recall

Out of an abundance of caution, Chrysler Group is expanding a previous safety recall to install a more robust WIN module detent ring.

A previous recall in 2010 included 196,000 Chrysler Town & Country, Dodge Grand Caravan, and Dodge Journey vehicles built August 2, 2009 through June 17, 2010.

The expansion includes an additional 695,957 vehicles manufactured January 29, 2007 through August 1, 2009.

Vehicles equipped with a FOB key may experience inadvertent ignition switch displacement from the "run" to "accessory" position while driving. If the switch is not fully engaged in the "on" position of the detent ring inside the module, the spring-loaded switch may allow the key to spring past the "on" position and into the "accessory" position. This action will shut off the engine and passive restraint systems, including air bags.

The issue was originally identified through the Company's internal quality control research and customer input. Chrysler Group is unaware of any injuries related to the expansion.

Chrysler Group dealers will, at no cost to customers, install the new WIN detent ring in affected vehicles.

Chrysler Group will contact affected customers and advise them when service is available.

An estimated 525,206 vehicles are located in the U.S.; 102,892 are in Canada; 25,591 are in Mexico, and 42,268 are outside the NAFTA region.

Customers with additional questions may call Chrysler Group's Customer Assistance Center at **1-800-853-1403**.

AUTHENTIC PERFORMANCE

