

GM CUSTOMER CARE AND AFTERSALES
DCS3178
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 20, 2014

Subject: Stop Delivery Order – Upcoming Safety Recall 14299

Models: 2005-2009 Buick Allure (Canada)
2005-2009 Buick LaCrosse
2006-2011 Buick Lucerne
2000-2005 Cadillac DeVille
2006-2011 Cadillac DTS
2006-2007 Chevrolet Monte Carlo
2006-2014 Chevrolet Impala Limited (Fleet Only)

To: All General Motors Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Used Vehicle Sales
Manager, Parts and Service Director and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2005-2009 Buick Allure (Canada), 2005-2009 Buick LaCrosse, 2006-2011 Buick Lucerne, 2000-2005 Cadillac DeVille, 2006-2011 Cadillac DTS, 2006-2007 Chevrolet Monte Carlo, 2006-2014 Chevrolet Impala Limited (Fleet Only) vehicles in new or used vehicle inventory.

The ignition switch on these vehicles may inadvertently move out of the “run” position if the key is carrying added weight and the vehicle goes off road or experiences some other jarring event.

If any of these vehicles are in dealer inventory (new or used), they must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

Only one of the models included in this safety recall is still in production – the previous generation Chevrolet Impala, which is sold to daily rental fleets as the Impala Limited. The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle that our records indicate is currently in new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. According to GM

records, the total number of involved U.S. vehicles currently in new vehicle inventory is 2,504.

Instructions for removing the involved vehicles from this stop delivery will be provided in the near future when recall 14299 is released.

Please do not call GM Technical Assistance.

END OF MESSAGE
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