



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Passenger Seat Side Impact Airbag

MODELS: 2014 Chevrolet Corvette
Equipped with Competition Sport Seat (RPO AE4)

This bulletin has been revised to include a copy of the customer letter, which will begin mailing on 8/7/2014. Please discard all copies of bulletin 14240A.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicles involved in this recall were placed on stop delivery June 11, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

CONDITION

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Chevrolet Corvette vehicles with an optional Sport Seat. The optional Sport Seat in these vehicles contain Side Impact Airbags (SIAB) that, when used in the Sport Seat, do not meet a Technical Working Group (TWG) Side Airbag Injury Assessment Reference Value (IARV) for an unbelted, out-of-position, three-year-old child. General Motors, however, reported to NHTSA that the Corvette with the optional Sport Seat met the TWG IARVs. This information is reported on NHTSA's website www.safercar.gov in the "Meets Side Air Bag Out-of-Position Testing" area. The risk of a neck injury to a three-year-old in a crash who is unbelted, out-of-position, and leaning against the side airbag in the front passenger seat is greater than in a vehicle that meets the TWG criteria.

Drivers should not allow a small child passenger to sit in the right front seat until serviced by the dealer, and should always use proper child restraints.

CORRECTION

Dealers are to replace the passenger side airbag.

VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to US and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PART INFORMATION

The pre-shipment for this field action has concluded. Additional parts, if required, are to be obtained from GMCC&A. Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Important: Due to the small number of vehicles involved and due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock. Parts should only be ordered for vehicles with an open recall.

Part Number	Description	Quantity/Vehicle
23452489	AIRBAG ASM-F/SEAT OUTBOARD ST BK	1

SERVICE PROCEDURE



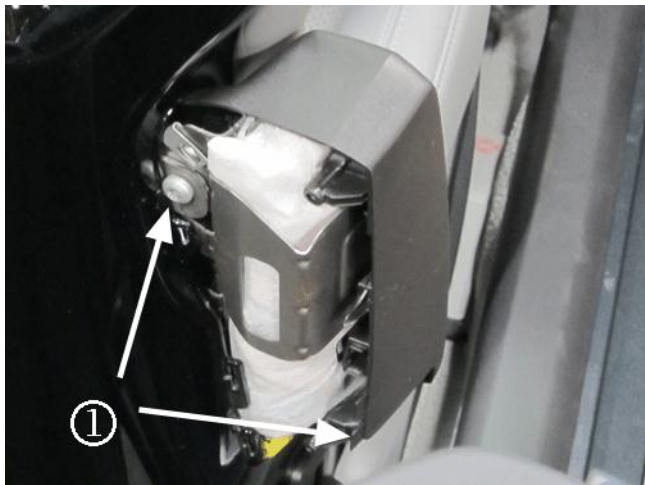
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1. Position the passenger seat as shown in the graphic above.
2. Disable the SIR system. Refer to *SIR Disabling and Enabling* in SI.



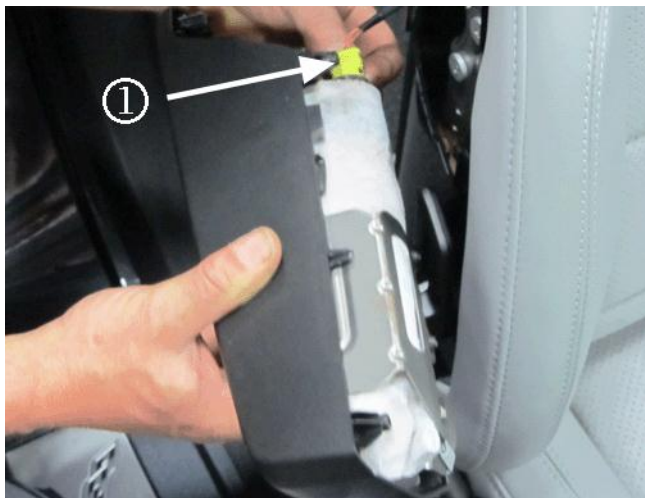
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3. Remove the passenger seat back airbag opening rear cover (1). Refer to *Front Seat Back Airbag Opening Cover Replacement (Sport-Rear Cover)* in SI.



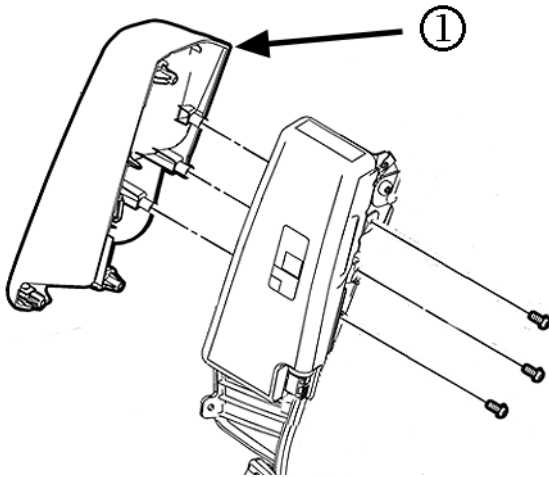
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4. Remove the two retaining bolts (1) and remove the seat back airbag, brackets, and front cover from the seat cushion frame as an assembly.



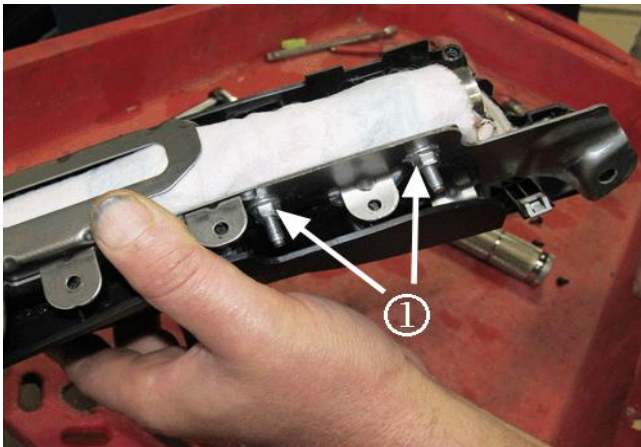
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5. Disengage the connector position assurance (CPA) (1) from the module electrical connector and disconnect the electrical connector.



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6. On a workbench, remove the passenger seat back airbag opening front cover (1). Refer to *Front Seat Back Airbag Opening Cover Replacement (Sport-Front Cover)* in SI.



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7. Remove the two nuts (1) retaining the seat back air bag and sleeve bracket to the main bracket.



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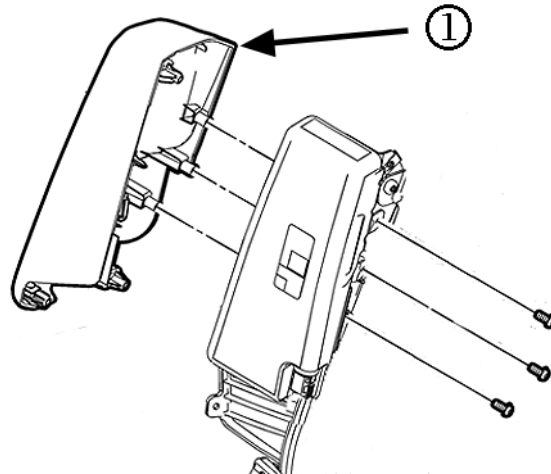
8. Separate the brackets and remove the airbag.

9. Install the new seat back airbag to the sleeve bracket.



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10. Position the sleeve bracket to the main bracket and install the retaining nuts. Tighten the



nuts to 4.5 N·m (40 lb in).

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11. Install the passenger seat back airbag opening front cover (1). Refer to *Front Seat Back Airbag Opening Cover Replacement (Sport-Front Cover)* in SI.
12. Connect the electrical connector and engage the connector position assurance (CPA) on the module electrical connector.



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13. Position the seat back airbag, brackets, and front cover to the seat cushion frame and install the retaining bolts. Tighten the nuts to 7 N·m (62 lb in).



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14. Install the passenger seat back airbag opening rear (1) cover. Refer to *Front Seat Back Airbag Opening Cover Replacement (Sport-Rear Cover)* in SI.
15. Enable the SIR system. Refer to *SIR Disabling and Enabling* in SI.
16. Program the window motor relearn. Refer to *Window Motor Programming – Express Function* in SI.
17. Refer to *Inflatable Restraint Module Handling and Scrapping* in SI.

FLOOR PLAN REIMBURSEMENT

Dealers in possession of vehicles included in the Stop Delivery are eligible for reimbursement of floor plan expense upon completion of this recall. This reimbursement is limited to the number of days from the Stop Delivery message to receipt of the recall parts and/or repair procedures. Floor plan reimbursement beyond these dates is not allowed. The amount of reimbursement should be charged as a net amount expense using the recall labor operation provided.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Note: To avoid having to "H" route the floor plan transaction for approval, it must be submitted prior to the repair transaction.

Labor Code	Description	Labor Time	Net Item
9100660	Replace Front Passenger Seat Back Airbag (Incl. Deploy Pyrotechnic Device)	0.7	NA
9100661	Floor Plan Reimbursement	N/A	*

- * The amount identified in "Net Item" should represent the product of the vehicle's average daily interest rate (see table below) multiplied by the actual number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop delivery message (June 11, 2014) to the date the repair is completed and the vehicle is ready for sale (not to exceed 10 days):

Vehicle	US Reimbursement Amount	Canadian Reimbursement Amount
2014 Chevrolet Corvette	\$ 8.42	\$ 10.67

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.





IMPORTANT SAFETY RECALL

August 2014

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 model year Chevrolet Corvette vehicles equipped with an optional sport seat. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2014 Chevrolet Corvette.
- Your vehicle is involved in GM safety recall 14240.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The optional Sport Seat in these vehicles contain Side Impact Airbags (SIAB) that, when used in the Sport Seat, do not meet a Technical Working Group (TWG) Side Airbag Injury Assessment Reference Value (IARV) for an unbelted, out-of-position, three-year-old child. General Motors, however, reported to NHTSA that the Corvette with the optional Sport Seat met the TWG IARVs. This information is reported on NHTSA's website www.safercar.gov in the "Meets Side Air Bag Out-of-Position Testing" area. The risk of a neck injury to a three-year-old in a crash who is unbelted, out-of-position, and leaning against the side airbag in the front passenger seat is greater than in a vehicle that meets the TWG criteria.

What will we do?

Your GM dealer will replace the passenger side air bag. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 45 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. The part required to complete this recall has already been shipped to your selling dealer. If you choose to arrange a service appointment with another dealership, you could experience a delay due to limited availability of this part. Drivers should not allow a small child passenger to sit in the right front seat until serviced by the dealer, and should always use proper child restraints.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V342.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney
General Director,
Customer and Relationship Services

GM Recall #14240