

GM CUSTOMER CARE AND AFTERSALES
DCS3379
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 29, 2014

Subject: 14356 – Safety Recall
Inspect Power Steering Hoses
Additional Population Added

Models: 2015 Chevrolet Silverado and GMC Sierra 2500/3500 HD Vehicles

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Approximately 67,000 vehicles in the U.S. have been added to this safety recall.

Customer Letter Mailing

The customer letter mailing for the additional customers will begin in late October 2014.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated with the additional VINS on October 1, 2014. A list of additional involved vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

Campaign Initiation Detail Report (CIDR)

The CIDR for the additional population will be available in late October 2014.

END OF MESSAGE
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