

GM CUSTOMER CARE AND AFTERSALES  
DCS3172  
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 11, 2014

Subject: Stop Delivery Order  
GM Reference Number 14179

Models: 2013-2014 Cadillac ATS  
2014 Cadillac CTS  
Equipped with Automatic Transmission (RPO MYA or MGG)

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Used Vehicle Sales  
Manager, Parts and Service Director and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013-2014 model year (MY) Cadillac ATS and 2014 MY Cadillac CTS vehicles equipped with an automatic transmission (RPO MYA or MGG) in new and used vehicle inventory for a transmission shift cable issue. The total number of involved U.S. vehicles currently in new vehicle inventory is 23,496.

**All 2013-2014 MY Cadillac ATS and 2014 MY Cadillac CTS vehicles equipped with an automatic transmission (RPO MYA or MGG) that are in dealer inventory (new and used) must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.**

The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle that our records indicate is currently in new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

