

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4747
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 7, 2018

Subject: Cadillac Dealers Servicing Saab Vehicles with Open Recalls
Safety Recall 15027
Driver's Seat Belt Replacement

Models: 2004-2011 Saab 9-3 Convertible
Also Requiring Replacement of a Takata Air Bag

To: All Cadillac Dealers

General Motors has agreed to help facilitate the repair of certain specific Saab vehicles involved in this safety recall at Cadillac dealerships. With the release of bulletin 15027, Cadillac dealers are now authorized to begin replacing the driver's seat belt on all involved 2004-2011 model year Saab 9-3 convertibles. The total number of U.S. vehicles involved is 18,707. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future. The letter will explain that, for their convenience, Saab owners may now have this safety recall repair performed at their local Cadillac dealership. It also states that, if they prefer, they may still have this recall repair done at a Saab Official Service Center.

Global Warranty Management (GWM)

Involved vehicles are identified by Vehicle Identification Number (VIN) on the Investigate Vehicle History (IVH) screen in the GWM system. A list of these vehicles is also attached to this message.

Non-Cadillac dealers who have any of the involved vehicles in their used vehicle inventory, are also authorized to perform the required repair prior to vehicle sale.

END OF MESSAGE

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