



To: All Subaru Retailers
From: Subaru of America, Inc.
Date: July 10, 2014

Update: Subaru Recall Campaign WQK47: Brake Line Corrosion

On June 10, 2014, Subaru of America, Inc. announced that a defect, which relates to motor vehicle safety, exists on the following affected vehicles. These vehicles may have been manufactured with brake lines that could, over time, corrode if exposed to salt.

Affected Vehicles

Certain 2005-2009 model year Subaru Legacy and Outback vehicles, 2008-2011 model year Subaru Impreza (except WRX and STI) vehicles, 2008-2014 model year Subaru Impreza WRX and STI vehicles, and 2009-2013 Subaru Forester vehicles that are currently or were previously registered at least one of the following "salt-belt" states or Washington, D.C.

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	

Campaign Bulletin

The WQK-47 campaign bulletin is posted on the Subaru Technical Information System (STIS) website under "Information/What's New". Please refer to the bulletin for repair instructions and additional information including claim submission instructions.

This Recall Supersedes Previous 'WQG-43' Brake Line Corrosion Recall-related Repairs Performed

This recall replaces and updates SOA's previous WQG-43 brake line corrosion recall applicable to some 2005-2009 Legacy and Outback models, issued in May of 2013. In addition to the repair procedure of the previous WQG-43 recall, this recall includes inspection and treatment of other areas of the brake lines.

As a result, **any incomplete WQG-43 recall applicability will be expired** in SOA's system at the time WQK-47 affected vehicle data is loaded. This data will be available when WQK-47 owner notification begins.

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. Once WQG-43 coverage is expired, WQG-43 repairs should not be performed. Claims for WQG-43 repairs performed after the expiration date will not be processed.

IMPORTANT NOTE: *If the WQG-43 brake line corrosion recall repair was already performed, the WQK-47 recall repair must also be performed to ensure that all affected areas of the brake lines are acceptable and treated with anti-corrosion material as a preventative measure.*

Special Tools

During the week of July 21, 2014, **all retailers** will be sent one spray gun and nozzle at no charge.

Part Number	Description
SOA635134	WQK-47 Spray Gun (does not include nozzle)
SOA635135	WQK-47 Nozzle

Repair Parts

During the week of July 21, 2014 **retailers located in salt-belt states** will automatically be sent one case of NoxRust 712AM rust-proofing material. Each case of 10 bottles contains enough material to treat 90 vehicles.

Part Number	Applicability	Description	Case/Order Qty
SOA868V9390	All affected vehicles	WQK-47 NoxRust 712AM one liter bottle (9 repairs)	10

In addition, during the week of July 21, 2014 **retailers located in salt-belt states** will automatically be sent 50 self-locking nut kits which will be needed when this recall is performed on Impreza, WRX, STI, and Forester vehicles.

Part Number	Applicability	Description	Order Qty
42009FG000	Impreza, WRX, STI, and Forester	WQK47 Self Lock Nut Kit (contains two self-locking nuts)	1

Additional quantities of the rust-proofing material and self-locking nut kits will be available through normal parts ordering channels starting the week of July 28, 2014. In order to maintain an adequate part supply, SOA requests that retailers only order quantities necessary to satisfy anticipated demand.

It will be necessary for retailers located outside of affected salt-belt states to order rust-proofing material and self-locking nut kits as needed.

Owner Notification

Owner notification will begin on July 21, 2014. In addition to notification by mail, vehicle owners with a valid email address and MySubaru subscribers will be notified electronically on July 21, 2014.

Notification letters will be sent to owners of vehicles that are currently or were previously registered in at least one of the "salt-belt" states or the District of Columbia.

To ensure sufficient supply of materials and parts, and to accommodate appointment scheduling at the retailer level, a phased mailing schedule will be implemented as follows:

- Owners of affected 2005-2009 Legacy and Outback vehicles will be notified to schedule an appointment with their Subaru retailer to have this repair performed.
- Owners of affected Forester, Impreza, WRX, and STI vehicles will be notified that their vehicle is affected by this recall, and that when sufficient materials and parts are available, they will be notified again.
- As sufficient materials and parts become available, owners of affected Forester, Impreza, WRX, and STI vehicles will receive a second notice asking them to schedule an appointment with their Subaru retailer to have this repair performed. This second notification process will be based on vehicle age and affected vehicle volumes.

Since owner notification will occur in conjunction with the initial shipment of material and parts, some customers may contact dealers to schedule appointments before it arrives. In these cases, dealers are requested to schedule customer service appointments for dates after the material is available.

Please refer to the WQK-47 campaign bulletin on STIS for a copy of the owner notification letters.