

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: July 11, 2014
SUBJECT: **Recall Campaign 117: 2010-2012 Elantra Touring Adhesive
Tape Attachment on Headliner Brackets (TSB# 14-01-030)**

Hyundai Motor America is conducting Recall Campaign 117 to repair the front headliner brackets on certain 2010 - 2012 Elantra Touring model vehicles.

Technical Service Bulletin #14-01-030 (Recall 117) provides the service procedure to apply adhesive Tape to the Headliner Brackets.

In order to identify only those vehicles affected by Recall Campaign 117, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 117.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #14-01-030 will be available on Hyundai's Service Website on July 11, 2014. It contains instructions on performing the service and submitting the recall claim.

It is IMPORTANT TO SUBMIT A RECALL CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA