

GM CUSTOMER CARE AND AFTERSALES
DCS3181
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 19, 2014

Subject: 14315A – Noncompliance Recall
Base Radio Lock Up
Customer Letter Added

Models: 2014 Chevrolet Silverado and GMC Sierra LD, and 2015
Chevrolet Silverado HD, Tahoe, Suburban, and GMC Sierra HD,
Yukon, and Yukon XL Equipped with Base Radio and Internal
Amplifier (IO3 & (UQ3/UQ5)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Bulletin 14315A has been revised to include a copy of the customer letter. Please
discard all copies of bulletin 14315.

Customer Letter Mailing

The customer letter mailing will begin on July 2, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES