

GM CUSTOMER CARE AND AFTERSALES
DCS3259
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 22, 2014

Subject: 14211 - Safety Recall
Passenger Side Airbag Inflator End Cap Separation

Models: 2013 Buick Encore
2013 Chevrolet Spark

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14211 today. The total number of U.S. vehicles involved is approximately 61. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on July 30, 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated July 23, 2014.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available on July 23, 2014.

END OF MESSAGE
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