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July 2014

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 14V-288

Dealership Name
Address
City, State Zip

Dear Starcraft Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Defect Involved

Starcraft, in conjunction with Lippert Components, Inc, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 Autumn Ridge, AR-One and Travel Star travel trailers. Affected units were manufactured February 18, 2014 through February 27, 2014.

Certain of these vehicles were built on frames that included a 4 1/4 inch spring hanger manufactured at Lippert Component's Goshen, Indiana plant on February 13, 2014 through February 24, 2014. The hanger may have a material quality defect with the material used to produce the spring hanger. The defect could cause the material to be brittle and subject to fracture under stress. If the hanger has the defect, it may fail during travel leading to an increased risk of loss of control and vehicle crash.

The remedy is to inspect the spring hanger to identify which hanger was installed and to replace the hanger if inspection confirms the defect exists.

Dealer Campaign Responsibility

All unsold trailers in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Starcraft.

If you have any questions, please contact Starcraft Customer Service at 800-945-4787 for further instructions.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and their continued satisfaction with the Starcraft recreational vehicle.

Sincerely,
Starcraft