



Michael A. Berardi
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May 29, 2014

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Advance Notice - Safety Recall 14S05**
Certain 2008-2011 Model Year Escape and Mariner Vehicles
Electric Power Steering

AFFECTED VEHICLES

Certain 2008-2011 model year Escape and Mariner vehicles built at the Kansas City Assembly Plant from Job #1 2008 through September 11, 2010. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on May 29, 2014.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the power steering system may revert to manual steering mode due to an Electric Power Steering system fault related to the torque sensor. In manual steering mode there is still a mechanical linkage between the steering wheel and the road wheel, allowing steering control to be maintained. If this condition should occur, the steering effort may be greater, especially at low speeds, which may increase the risk of accident.

SERVICE ACTION

It is anticipated that a complete Dealer Bulletin will be provided to dealers by the week of June 16, 2014, once the software to perform the repair is available.

NOTE: The software to perform the repair is currently not available to support Safety Recall 14S05, but is expected to be released in mid-June. In the interim period, if an affected vehicle arrives at your dealership with a customer complaint of loss of steering assist, please contact the Special Service Support Center for direction.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi