



SUZUKI MOTOR CORPORATION

Motorcycle Service Group
Overseas Service Department
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Date May 16, 2014

Our ref. WU-ALL-1405161

TO : Selected Motorcycle Distributors
ATTN : Managing Director, Service Director / Manager

RE : DL650A L4, GSX650F/A L2, GSX650FA L4 Drive Chain Recall Campaign

This letter is to inform you of the "Drive Chain Recall Campaign" for DL650AL4, GSX650F/AL2, and GSX650FAL4.

We have been informed from fields that the drive chain has not been riveted properly at the joint link. According to our investigation, limited numbers of un-riveted drive chains were supplied to our factory by mistake.

In the case of joint link disconnection, drive chain is coming off from sprockets while running and engine power is not transmitted to rear wheel.

In view of the nature of this problem, we have decided to carry out the recall campaign in your market. Details of this campaign are explained in below.

You are kindly requested to organize the Recall Campaign for the affected units in your market. If you are required to report to your authority, please contact them according to your law.

If you have affected units in your warehouse, you are required to remedy them before releasing to your dealers. You are also immediately required to instruct your dealers to remedy the affected unit in stock if any, before delivering them to the customers.

We apologize for any inconvenience this may cause to you and we appreciate your kind support for this inspection request. If you have any question, please don't hesitate to contact us anytime.

Best regards,

Yasunari Suzuki
Department General Manager
Overseas Service Department
SUZUKI MOTOR CORPORATION

Proposed schedule

We would like to request you the recall launching schedule as below.

- | | |
|-------------------------------------|---|
| • Parts order to SMC parts dept. | Please order according to the instruction below. |
| • Report to the authority | Please prepare necessary documents by regulated schedule according to your law. |
| • Issue service bulletin to dealers | As soon as you prepare the bulletin. |
| • Issue owner letters | As soon as you prepare the letter. |
| • Check stock status of the units | Please check affected units at your warehouse as soon as possible. |

Affected VIN

With regard to affected VIN range and units quantity in your market, please refer to the VIN list (Annex 2).

Campaign parts and Warranty Reimbursement Information

This is a recall campaign that is acceptable only one time for one unit.

Please submit the warranty claim applications to SMC under the following terms.

Claim category	2 (Campaign)
Trouble Code	99- WU
Basic code	GS9999

Replacing parts, parts quantity and flat rate are different each case, please refer to below.

1) Units stored in distributor warehouses

Distributors are required to inspect the units before release to dealers or delivering to customers.

The unit has to be repaired if this failure is found on the unit.

For repair units, please order JOINT SET, DRIVE CHAIN of applicable model as usual if necessary.

2) Brand new units stored in dealers

Dealers are required to inspect the unit before delivering to customers.

The unit has to be repaired if this problem is found on the unit.

For repair units, please order JOINT SET, DRIVE CHAIN of applicable model as usual if necessary.

Model name	Model Year	Part No.	Part Name	Qty	Flat Rate(hr)
DL650A	L4	27620-06G40	JOINT SET, DRIVE CHAIN	1	0.8
GSX650F/A	L2,L4	27620-06G00	JOINT SET, DRIVE CHAIN	1	1.3

If the problem is not found on the unit, please submit the warranty claim as follows.

Model name	Model Year	Part No.	Part Name	Qty	Flat Rate(hr)
DL650A	L4	27620-06G40	JOINT SET, DRIVE CHAIN	0	0.2
GSX650F/A	L2,L4	27620-06G00	JOINT SET, DRIVE CHAIN	0	0.2

3) Unit already sold to customers

Dealers are required to inspect the customers units.

The unit has to be repaired if this problem is found on the unit.

For the unit has to be repaired, you need to replace DRIVE CHAIN and both sprockets (Drive and Driven). Please order them from Spare parts as usual.

Model name	Model Year	Part No.	Part Name	Qty	Flat Rate(hr)
DL650A	L4	27600-06G40-120 *	CHAIN ASSY, DRIVE	1	1.8
		27510-20F00	SPROCKET, ENGINE	1	
		09167-25028	LOCK WASHER	1	
		64511-27G00	SPROCKET, REAR	1	
GSX650F/A	L2,L4	27600-06G00-118 *	CHAIN ASSY	1	2.7
		27510-20F00	SPROCKET, ENGINE	1	
		64511-33C11	SPROCKET, REAR	1	

*Causal Part number

If the problem is not found on the unit, please submit the warranty claim as follows.

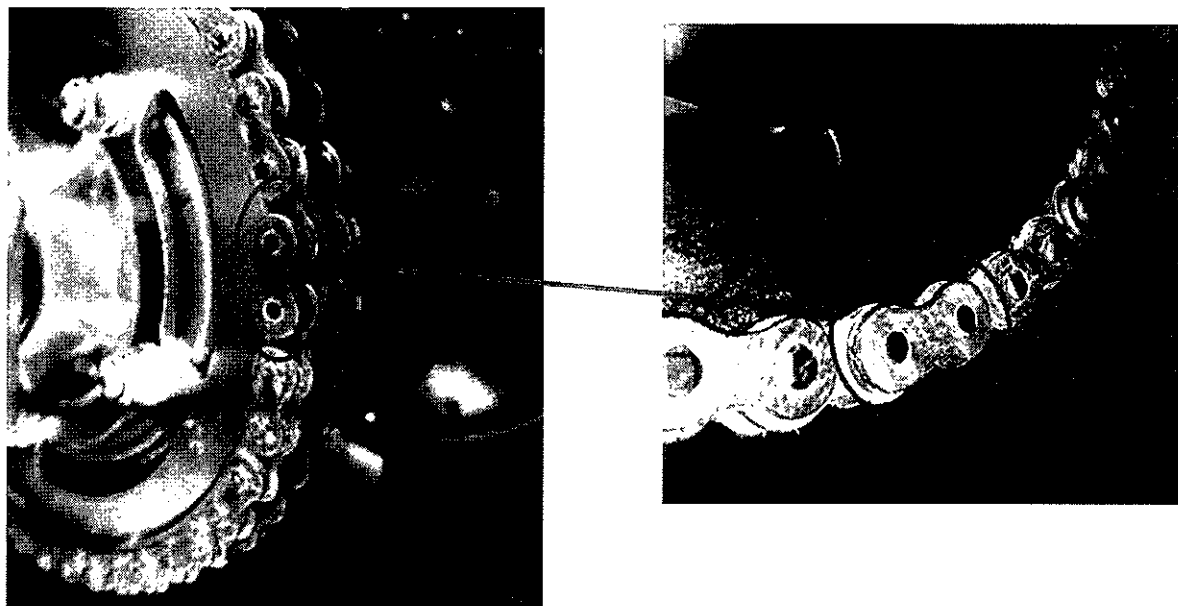
Model name	Model Year	Part No.	Part Name	Qty	Flat Rate(hr)
DL650A	L4	27620-06G40	JOINT SET, DRIVE CHAIN	0	0.2
GSX650F/A	L2,L4	27620-06G00	JOINT SET, DRIVE CHAIN	0	0.2

Inspection and Replacement procedure

1. Inspection

Check if all drive chain pins are riveted one by one with rotating rear wheel.

Faulty drive chain has an un-riveted drive chain link as below.



If you find un-riveted drive chain link, go to below.

2. Repairing

1) For stored units in dealer's or your warehouse (Not running yet)

Remove the un-riveted drive chain link and connect the drive chain with drive chain joint set. For replacing drive chain link, please refer to drive chain replacement pages of applicable model's service manual for detail and connecting it with proper special tool as 09900-22711.

2) For units already sold to customers (Already running)

Replace the drive chain, engine sprocket, lock washer (DL650A only) and rear sprocket. For replacing these parts, please refer to applicable pages of applicable model's service manuals for detail.

Implementation date on your country

We would like to ask you to provide the following information to your window person of overseas motorcycle service group by May 30, 2014. Please fill in attached Recall campaign notification plan form ANNEX1 and e-mail to us.

- 1) Recall campaign notification date to AUTHORITY in your country if require
- 2) Recall campaign notification date to your DEALERS
- 3) Recall campaign notification date to CUSTOMERS

Attachment

ANNEX1: Recall_campaign_notification_plan_form.xls

ANNEX2: Country_name_VIN_List.xls

END