

GM CUSTOMER CARE AND AFTERSALES
DCS3238
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 19, 2014

Subject: Stop Delivery Order
(Tracking Number 14187)

Models: 2009-2014 Buick Enclave
2009-2014 Chevrolet Traverse
2009-2014 GMC Acadia

To: All Buick, Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Service Manager
and Used Vehicle Sales Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2009-2014 model year Buick Enclave, Chevrolet Traverse and GMC Acadia vehicles.

All 2009-2014 model year Buick Enclave, Chevrolet Traverse and GMC Acadia vehicles that are in dealer inventory (new or used) must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES