

GM CUSTOMER CARE AND AFTERSALES
DCS3231
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 15, 2014

Subject: Stop Delivery Order – VIN List

Models: 2015 Cadillac Escalade

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

On May 14, 2014, all 2015 Cadillac Escalade vehicles were placed on stop delivery, via GlobalConnect Message # G_0000191919.

The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle that must remain on stop delivery. All other VINs that do not appear on list are released from this stop delivery. The list is sorted by dealer Business Associate Code (BAC) for easy reference.

All 2015 model year Cadillac Escalade vehicles that are in dealer inventory or may be arriving at dealerships and are listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2015 model year Cadillac Escalade vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
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