



May 05, 2014

# **“SAFETY RECALL NOTICE”**

## **NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**

### **RECALL NO: 14E-010**

**Attention TCI Dealer:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

Transportation Collaborative Inc has decided to conduct a recall on Handicapped accessible School Buses, equipped with Ricon Lift systems and manufactured between 2006 and 2012.

The defect involves FMVSS No. 571.403 *“Platform Lift Systems in Motor Vehicles”*. The location of the defect is the outboard end of the wheelchair lift platform. Specifically, the power lug that is present on the remote control for the lift may be unprotected and during operation has the possibility of coming into contact with the metal cord on the remote and causing a short circuit that may lead to fire.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.

In the event that the Serial is one of the affected population, then contact the Ricon Corporation for instructions and inspection procedures to help manage the pendant cord. The Ricon Corporation will supply a supplemental power lug elastomeric cover kit at no charge. It will be the responsibility of the lift owners to install the cover kit.

Transportation Collaborative Inc will affect repairs relating to this recall, at no cost to you the vehicle owner, upon receipt of the response card.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support  
Transportation Collaborative Inc.

