

GM sent the attached owner letter on May 14, 2014.

GM CUSTOMER CARE AND AFTERSALES
DCS3226
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 14, 2014

Subject: 14204 - Safety Recall
Inner Tie Rod Torque

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
2015 Chevrolet Tahoe

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14204 today. The total number of U.S. vehicles involved is 477. Please see the attached bulletin for details.

For their safety, customers should not drive their vehicle until it has been inspected or repaired. Dealers are to immediately contact each customer to inform them of this recall and arrange to have their vehicle towed to the dealership. Customers should not drive their vehicle to the dealership.

GM will also attempt to contact customers via a FedEx letter to inform them of this recall. The letter will instruct the customer not to drive their vehicle and to immediately contact their dealer to have the vehicle towed to the dealership. Dealers are to provide the customer with a courtesy vehicle, if necessary.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in IVH will be updated in the near future. A list of the involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

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