

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: May 21, 2014
SUBJECT: **Recall Campaign 118 - 2011 - 2014 MY Tucson Airbag
Module Bolts TSB# 14-01-020**

Hyundai Motor America is conducting Recall Campaign 118 to verify the torque on the bolts securing the driver's front airbag module to the steering wheel on certain 2011 to 2014 model year Hyundai Tucson vehicles, produced beginning on January 3, 2011 through December 23, 2013.

Technical Service Bulletin #14-01-020 provides a procedure for verifying the correct torque on the bolts.

In order to identify only those vehicles affected by Recall Campaign 118, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 118.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

TSB #13-01-020 will be available on Hyundai's Service Website on May 21, 2014. It contains instructions on performing the service and submitting the recall claim.

Customer notification letters will be mailed in June 2014 to all affected owners.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA