



Dealer
Dealer Address
Attn: Dealer

SAFETY RECALL NOTICE

Dear Dealer:

Coach and Equipment Mfg. Corp. has decided that a safety defect exists in certain Coach and Equipment Phoenix and MetroLite buses built between March 2013 and June 2013 that were installed with Ricon DOT Public Use, S and K Series wheelchair lifts with an optional armored cord on the hand held control pendant. Accordingly, a recall to address this issue is being initiated effective 4-30-2014.

This defect involves buses that are equipped with Ricon wheelchair lifts with an armored pendant cord on the hand held control pendant. The cord is protected by a flexible, steel conduit (an armored cable) and the lift has an external power lug at the base of the hydraulic pump. In the event that the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and that the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

Owners will be notified by mail about the recall and will be instructed to immediately locate and inspect the affected buses in their fleet. If the lift pendant has already been replaced such that the lift is no longer equipped with an armored pendant cord no further action is necessary.

If the local operating requirements mandate the armored pendant cord, make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for a free supplemental cover kit.

Materials are available by calling Ricon Customer Service at (800) 322-2884, or by emailing Ricon's Recall Coordinator at admin12E038@wabtec.com or by locating your nearest Ricon servicing dealer using the locator on the Ricon website www.riconcorp.com.

Please be reminded that it is a violation of Federal law for you to sell or lease the vehicles covered by this notification until this recall has been performed on these vehicles. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Coach and Equipment Mfg. Corp. at 315-694-9048.

Sincerely,
George D'Amato
Recall Administrator

Coach & Equipment Manufacturing Corp.
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315-536-2321