



SAFETY RECALL NOTICE

To: All Grand Design RV Dealers

Grand Design RV has decided that a safety defect exists in certain 2014 Solitude 369RL & 305RE fifth-wheel trailers equipped with certain Frigidaire convection microwaves. Accordingly, a recall to address this issue is being initiated effective _____.

The defect involves Electrolux/Frigidaire convection microwaves manufactured between January 27, 2012 and April 10, 2013. The affected model number installed by Grand Design is CFMV152CLB, serial number range KG30607951 through KG31600670. Affected microwaves may start operating on their own (uninitiated) and begin heating while unattended. If the microwave has contents stored in the cooking area and the microwave begins heating the potential exists for a fire.

Owners will be notified by mail and receive a call from Grand Design RV to determine their current location and contact information. This information will be forwarded to Electrolux/Frigidaire who will then dispatch a local Factory Authorized repair person to inspect & repair their convection microwave. There will be no cost to owners for this recall.

Because this recall involves repair to an electronic component that requires completion by a factory authorized repair person, dealers will not be directly involved in performing the needed repairs. However you are being asked to contact Grand Design RV immediately if you have a customer that has experienced the condition described above that has not received a recall notice, or have a customer who is dissatisfied with the repair response from Electrolux/Frigidaire.

Please be reminded that it is a violation of Federal Law for you to sell or lease the Solitude 369RL or 305RE covered by this notification until this recall has been performed on the convection microwave. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Grand Design Customer Service at 574-825-8000.

Respectfully,
GRAND DESIGN RV, LLC

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