

GM CUSTOMER CARE AND AFTERSALES  
DCS3241  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2014

Subject: 14132A – Safety Recall  
Lag in Acceleration  
Customer Letter Added

Models: 2013 Cadillac SRX Equipped with 3.6L Engine (LFX)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

Bulletin 14132A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14132.

**Customer Letter Mailing**

The customer letter mailing will begin on June 3, 2014.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES