

GM CUSTOMER CARE AND AFTERSALES
DCS3209
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 8, 2014

Subject: 14132 - Safety Recall
Lag in Acceleration

Models: 2013 Cadillac SRX Equipped with 3.6L Engine (LFX)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14132 today. The total number of U.S. vehicles involved is approximately 51,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing date has not yet been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 8, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available May 12, 2014.

END OF MESSAGE
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