

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0378  
**Date:** April 23, 2014  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0378, Rear Conspicuity Treatment

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## **Summary:**

### **Description of Defect:**

The vertical white conspicuity reflectors on the back of the cab may be blocked by the exhaust. As a result, a non-compliance with U.S. and Canada Motor Vehicle Safety Standard 108, which states “no more than 25% of their cumulative area may be obscured by vehicle equipment as determined in a rear orthogonal view,” may exist.

### **Models/ Model Years Affected:**

Mack: Certain 2010-2015 CXU model vehicles manufactured from November 20, 2009 through January 27, 2014 with dual vertical exhaust.

### **Vehicle Quantities:**

Mack: 1,389 in Total (1,342 U.S., 46 Canada and 1 Export)

### **Dealer’s Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal by end of day April 23, 2014.
- Repair Instructions are tentatively scheduled for release no later than June 11, 2014.
- Owner Notices are scheduled to be mailed on or before June 18, 2014.

### **Questions:**

Contact the Regulatory Affairs Department at [ytna.regulatoryaffairs@volvo.com](mailto:ytna.regulatoryaffairs@volvo.com) if you have questions.