



May 2014
Product Safety Recall #14V-203
Bulletin CB14-N-001

SAFETY RECALL
INOPERATIVE HORN - #14V-203

(TRANSPORT CANADA #2014-143)

To: All Isuzu Commercial Truck Service Managers and Parts Managers

This letter, Campaign Bulletin CB14-N-001 and an affected vehicle report (if applicable) are being sent to notify you of a Safety Recall for an inoperative horn on certain Isuzu commercial trucks.

AFFECTED VEHICLES

- *Certain* 2012-2013 model year Isuzu Stripped Chassis (Reach Van) vehicles produced between July 2011 and August 2013.

CONDITION

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain 2012-2013MY Isuzu Stripped Chassis (Reach Van) produced between July 2011 and August 2013. In the affected vehicles, a resin covering used during transportation may have fallen between the steering column and the horn contact shaft. If the resin cover fell, the lubricant for the horn contact shaft may have been removed and the horn contact shaft could be bent causing the horn to become inoperable. An inoperable horn may not be available in an emergency to help avoid a crash.

CORRECTION

Isuzu dealers are to inspect the horn contact shaft, apply grease and if necessary replace the steering wheel combination switch assembly. This service will be performed for the customer at **no charge**.

VEHICLES INVOLVED

Involved are *certain* 2012-2013MY Isuzu Stripped Chassis (Reach Van) produced between July 2011 and August 2013.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN MAY 30, 2014.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall for an inoperative horn and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair.