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May 2014

IMPORTANT SAFETY RECALL

NHTSA Recall Campaign # 14V-196

Dealership Name
Address
City, State Zip

Dear Jayco Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Defect Involved

Jayco, in conjunction with Electrolux Home Products, distributor of Frigidaire microwaves, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 Seneca Class C Motor Homes, Eagle Premier and Pinnacle Fifth Wheels and Model Year 2014 Seneca Class C and Precept Class A Motor Homes, Eagle Premier and Pinnacle Fifth Wheels. Affected units were manufactured between January 14, 2013 and August 26, 2013.

Certain of these vehicles were manufactured with a Frigidaire KG Series convection microwave Model CFMV152CLB or CFMV154CLS that have a quality defect in the oven membrane/keypad that could cause the oven to activate and begin heating while unattended. The microwave serial numbers that require the recall remedy, have a serial number range of **KG30607951 through KG31600670**. If items are being stored in the cavity and microwave activates, it could result in excessive heat, smoke or possible fire inside the microwave. We are instructing the Consumer, upon confirmation that the serial number of their microwave is included in this recall, to unplug the oven until the oven is repaired.

The remedy is replacement of the microwave membrane/keypad by an **authorized Electrolux Service Technician**. The remedy will be provided at no charge to the Consumer. Please review the Recall Instruction sheet for directions how owners/dealer with affected inventory can obtain this Recall repair. Dealers that have stock units affected by this recall will receive a recall notification letter for each unit that requires the repair. Jayco WILL NOT process claims for this repair, nor will Electrolux process claims for this recall repairs. Jayco Dealers are NOT to perform this recall repair.

Dealer Campaign Responsibility

All unsold trailers in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles. You will receive a recall notice for **each** unit in your inventory that is affected by this recall. Please follow the instructions included with the recall notice to schedule the recall repair from Electrolux.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Jayco Customer Service at 800-283-8267. All information pertaining to this Recall is posted on Jayco Partners under the Service / Parts Tab for your review.

We certainly regret this inconvenience; however, our customer's safety and satisfaction are important to us.

Sincerely,
Jayco, Inc.