



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: April 9, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Update to Mandatory Stop-Sale - Transmission Oil Cooler Leaking
Certain 2014MY Volkswagen 1.8T Automatic Transmission Vehicles

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Update to Mandatory Stop-Sale

As an update to yesterday's stop-sale notice, please see the chart below for the beginning affected VIN for each model. At this time, stop-sale vehicles will NOT be identified in Elsa with a campaign code – dealers are asked to rely on the VIN information below until otherwise notified.

Model Year	Model	Engine & Transmission	Beginning VIN
2014	Jetta	1.8T w/automatic	3VW_ _ _ AJ_EM268534
2014	Beetle	1.8T w/automatic	3VW_ _ _ AT_EM640620
2014	Beetle Convertible	1.8T w/automatic	3VW_ _ _ AT_EM810691
2014	Passat	1.8T w/automatic	1VW_ _ _ A3_EC071417

What should dealers do?

- If you have an affected vehicle, ***DO NOT*** sell, lease, or dealer-trade it. If you are using an affected vehicle as a demo, discontinue using it immediately.
- Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade.

What will Volkswagen do?

As soon as possible, a follow-up communication will be released to provide a stop-sale code (to confirm in Elsa) for the affected vehicles. An inspection/repair procedure and the required parts will be available within the next week.

If you have a customer car-down situation, contact the Technical Helpline for instructions.

Volkswagen Product Compliance