



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: April 8, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Mandatory Stop-Sale - Transmission Oil Cooler Leaking

Certain 2014MY Volkswagen 1.8T Automatic Transmission Vehicles

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Mandatory Stop-Sale

Effective *immediately*, the following vehicles in dealer inventory are under a mandatory stop-sale due to the potential risk of the transmission oil cooler leaking:

Model Year	Model	Engine/Transmission	Production Date Range
2014	Jetta	1.8T w/automatic	February 01, 2014 - current
2014	Beetle	1.8T w/automatic	February 01, 2014 - current
2014	Beetle Convertible	1.8T w/automatic	February 01, 2014 - current
2014	Passat	1.8T w/automatic	February 01, 2014 - current

What should dealers do?

- If you have an affected vehicle, **DO NOT** sell, lease, or dealer-trade it. If you are using an affected vehicle as a demo, discontinue using it immediately.
- Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade.

What will Volkswagen do?

A follow-up communication will be released to dealers as soon as possible, including a stop-sale code to confirm affected vehicles. An inspection/repair procedure and the required parts will be available within the next week.

If you have a customer car-down situation, contact the Technical Helpline for instructions.

Volkswagen Product Compliance