



April 6th, 2014

“SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 14V-000

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc has decided to conduct a recall on school buses produced with C.E White 39” Standard Base and 3-Point (39SB11/39QS11) Seating Systems. The defect exists on certain School Buses, equipped with 39” seats and manufactured between January 10, 2011 and March 10, 2014.

This defect involves Federal Motor Vehicle Safety Standards 571.207 and 571.210 depending on the GVWR of the vehicle. The installation of the 39” seat leg was defined at an inadequate position along the interior of the floor.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.

Transportation Collaborative will be sending out repair kits for servicing of your vehicle. Transportation Collaborative Inc will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner.

If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, “violation of Federal Law for a dealer to deliver a new motor



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support
Transportation Collaborative Inc.



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