



Notification of Non-Compliance Recall P042: Front Directional Indicator Lamp Software Concern

SERVICE BULLETIN

02-APR-14 | No.: SRE14-02 | Section: RECALL | Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Non-Compliance Recall involving certain 2014 model year Land Rover Range Rover vehicles imported into the United States market. Information relating to the proposed Non-Compliance Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 5,238 2014 model year Land Rover Range Rover vehicles are affected in the USA. The VIN range of affected vehicles is EA124982-EA142563.

DESCRIPTION OF DEFECT

A concern has been identified where in the event of a front directional indicator lamp failure the required audible and visual warning, (double click/double flash warning) required to comply with Federal Motor Vehicle Safety Standard (FMVSS) 108 is not provided. The driver will not be alerted to a failure of one or both of the front directional indicators.

EFFECT ON VEHICLE OPERATION

In a failed condition, other oncoming road users will not know the intended direction of the vehicle and this could lead to an increased risk of a vehicle crash.

SERVICE PROGRAM / REWORK ACTION

Retailers will be instructed to update the vehicles with the latest software to ensure compliance. There will be no charge to owners for this repair.

ACTION TO BE TAKEN

NOTE: Retailers must hold all new Range Rover vehicles within the listed VIN ranges until the DDW / TOPIx interfaces are set, currently scheduled for Friday, 4 April 2014.

From Friday, 4 April 2014, retailers are required to check DDW to ensure a vehicle is affected by Program Code 'P042' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent once the necessary parts have been procured and are ready for distribution detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.