

GM CUSTOMER CARE AND AFTERSALES
DCS3209
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 10, 2014

Subject: 14117 - Safety Recall
Electric Power Steering Assist

Models: 2008 Chevrolet Malibu, Pontiac G6, and Saturn AURA

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14117 today. The total number of U.S. vehicles involved is approximately 23,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on July 17, 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen was updated May 15, 2014.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available July 10, 2014.

END OF MESSAGE
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