

GM CUSTOMER CARE AND AFTERSALES  
DCS3407  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 17, 2014

Subject: 14116A – Safety Recall  
Electric Power Steering Assist  
Revised Warranty Transaction Information and Service Procedure  
Sections

Models: 2004-06 Chevrolet Malibu, Malibu Maxx; 2005-06 Pontiac G6,  
2008-09 Chevrolet Malibu; Pontiac G6, Saturn AURA Equipped  
with Electric Power Steering

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

The Warranty Transaction Information section has been revised to include additional labor time for vehicles with adjustable pedals, and the Note statement at the beginning of the service procedure has been revised. Please discard all copies of bulletin 14116.

END OF MESSAGE  
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