

GM CUSTOMER CARE AND AFTERSALES
DCS3370
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 30, 2014

Subject: 14116 - Safety Recall
Electric Power Steering Assist

Models: 2004-2006 Chevrolet Malibu, Malibu Maxx; 2005-2006 Pontiac G6; 2008-2009 Chevrolet Malibu, Pontiac G6, Saturn AURA Equipped with Electric Power Steering

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14116 today. The total number of U.S. vehicles involved is approximately 692,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on October 7, 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated September 30, 2014.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available September 30, 2014.

END OF MESSAGE
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