

GM CUSTOMER CARE AND AFTERSALES
DCS3173
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 28, 2014

Subject: 14079 - Safety Recall – Stop Delivery Until Safety Recall Has Been
Performed on Vehicle
Front Axle Right Half Shaft Fracture

Models: 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14079 today. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 27, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing date has not yet been determined.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated week of March 24, 2014. A list of involved vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
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