
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Saturday, March 29, 2014 9:49 AM
To:
Subject: Internal notification for: G_0000188609 14079 - Safety Recall - Stop Delivery Until Safety Recall Has Been Performed on the Vehicle - Resend of Message; Original Message sent 3/28/14
Attachments: 14079 bulletin.pdf; 14079 Inventory VINs.xlsx

Date: 3/28/2014 Ref. number: Service / Field Action / G_0000188609
Subject: **14079 - Safety Recall - Stop Delivery Until Safety Recall Has Been Performed on the Vehicle - Resend of Message; Original Message sent 3/28/14**

**GM CUSTOMER CARE AND AFTERSALES
DCS3173
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 28, 2014

Subject: 14079 - Safety Recall – Stop Delivery Until Safety Recall Has Been Performed on Vehicle
Front Axle Right Half Shaft Fracture

Models: 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14079 today. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 27, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing date has not yet been determined.

Global Connect (GWM)


The "Investigate Vehicle History" (IVH) screen will be updated week of March 24, 2014. A list of invol vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until tr appears in IVH.

Campaign Initiation Detail Report (CIDR)


The CIDR will be available in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [14079 bulletin.pdf](#) Acrobat PDF (292.9KB)

14079 bulletin

 [14079 Inventory VINs.xlsx](#) MS Excel Workbook 2007 (477.2KB)

14079 Inventory VINs

Contact name: L

E-M

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Systems Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 4/29/2014

Expires: 3/29/2015



Date:	March 18, 2014	Ref. Number:	14D-023
To:	DDG Headquarters and Branches	Category:	Action - Return
From:	-	Line(s):	36

Subject: Special Return - Cruze Halfshaft Part #13371620 and Cruze Halfshaft Part #13371628

Description

Requesting return of Cruze Halfshafts, ACDelco Part #13371620 (all) and ACDelco Part #13371628 (parts made with KDAC Mfg. tube). For replacement parts please order the same part number. All GMCCA Distribution Center inventory has been replaced. Good versus discrepant stock on part #13371628 can be determined using the attached visual file.

Effective Date

Immediately through June 18, 2014

Order Input

For replacement part reorder the same part number, ACDelco Part #13371620 and ACDelco Part #13371628.

General Information

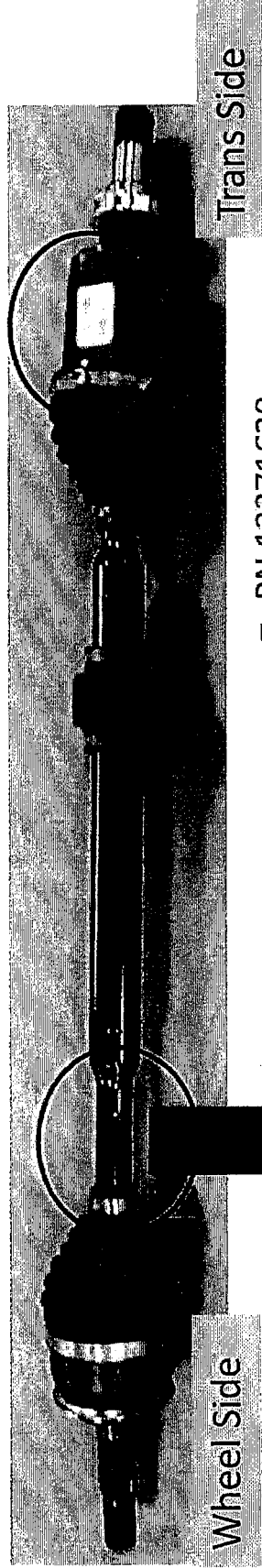
Email, fax or mail a separate application, PC355, to your administrative Parts Distribution Center (Memphis). Indicate:

1. Type of Return - Check box 12 titled "Special Returns"
2. Comments Column - "Reference ACDelco Return Bulletin 14D-023"

Attachments

Cruze 1.4L Auto RH Halfshaft

PN 13371628

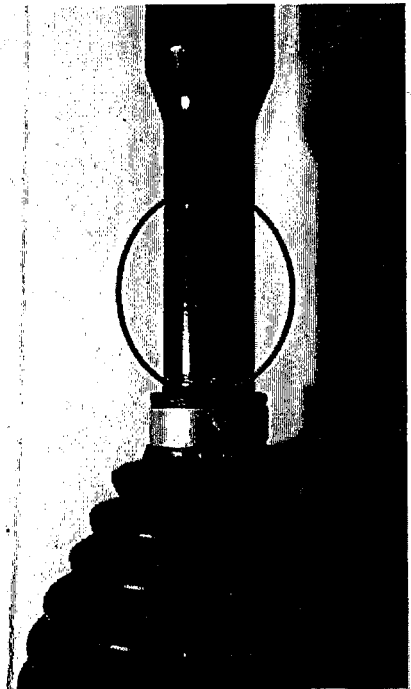
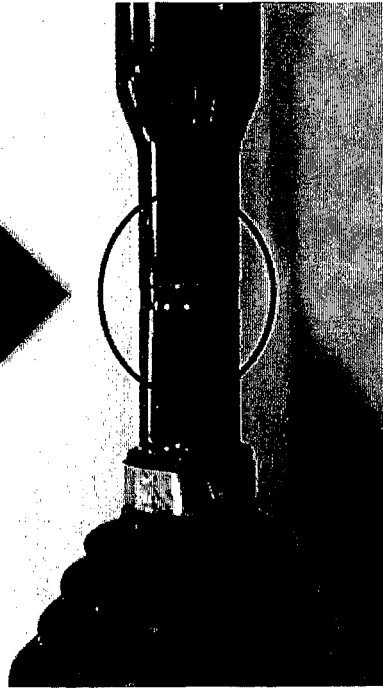


■ PN 13371628

Shown on label

■ Saginaw Mfg Tube: Good
(Groove)

■ KDAC Mfg Tube: Suspect
(No Groove)





Date: 3/18/2014

Ref. number: Parts / Action - Special Return / G_0000187857

Subject: **Special Return - Cruze Halfshafts Part #13371620 and Part #13371628**

To: Chevrolet, Buick, GMC, and Cadillac Dealers

DESCRIPTION:

Requesting return of Cruze Halfshafts part #13371620 (all) and part #13371628 (parts made with KDAC Mfg. tube). For replacement parts please order the same part number. All GMCCA Distribution Center Inventory has been replaced. Good versus discrepant stock on part #13371628 can be determined using the attached visual file.

EFFECTIVE DATE:

Immediately through September 18, 2014

ORDER INPUT:

For replacement part order the same part number, GM part number 13371620 and GM part number 13371628.

GENERAL INFORMATION:

Mail, email or fax a separate PC659 Application for each return to your Administrative PDC and indicate:

1. Type of return - check "12"
2. Comments column - "reference GlobalConnect Action Return message number G_0000187857"

Message Attachment(s):

[13371628Picture.pdf](#) Acrobat PDF (156.6KB)

[PC659.pdf](#) Acrobat PDF (129.1KB)

[03-18-14 Copy of this message G_0000187857 - Special Return - Cruze Halfshafts Part Nos. 13371620 and 13371628.pdf](#) Acrobat PDF (15.42KB)

Contact name:

E-Mail:

Department: Parts - Customer Care & Aftersales
WHQ

Phone:

Intended roles: Parts Manager, Service Manager

Archives: 4/18/2014

Expires: 3/18/2020